



The City of
SACHSE

AWARE AND PREPARED. WE'VE GOT YOU.

February Utility Bill Payments: Due March 26

The City of Sachse is aware many customers are financially impacted by the current emergency conditions and are unable to pay. Whether you're experiencing a loss of income because of employer layoffs, business closures or as a result of the shelter in place order, there are no penalties assessed for a late payment during this emergency situation.

Account holders with unpaid balances will receive a late payment notice as a reminder only. If you're unable to pay your bill, please contact our office as soon as possible. We're happy to work with you to create a hardship payment plan.

As always, one of the best ways to preserve the ability to pay your bill is to keep the account's balance low. Water conservation measures are the easiest way for you to take control of how much water your household uses.

FIVE TIPS TO SAVE WATER

- Turn off your irrigation system.
- Reduce shower time to five minutes or less.
Challenge yourself! Run water less; use less water.
- Check toilets for leaking flapper valves or listen for running toilets. Use a couple of drops of food coloring in the tank, then check the toilet bowl for signs of a leak. The water in the bowl lets you know!
- Don't wash dishes by hand. If you have a dishwasher, then try to run full loads. (Even a partial load still saves water.)
- A great source of water for indoor houseplants is your bathtub or shower. Capture water in a bucket or pitcher as you run water to attain an ideal temperature.

If you have questions or need to structure a hardship payment plan, call Utility Billing at 469-429-4763.

www.cityofsachse.com