



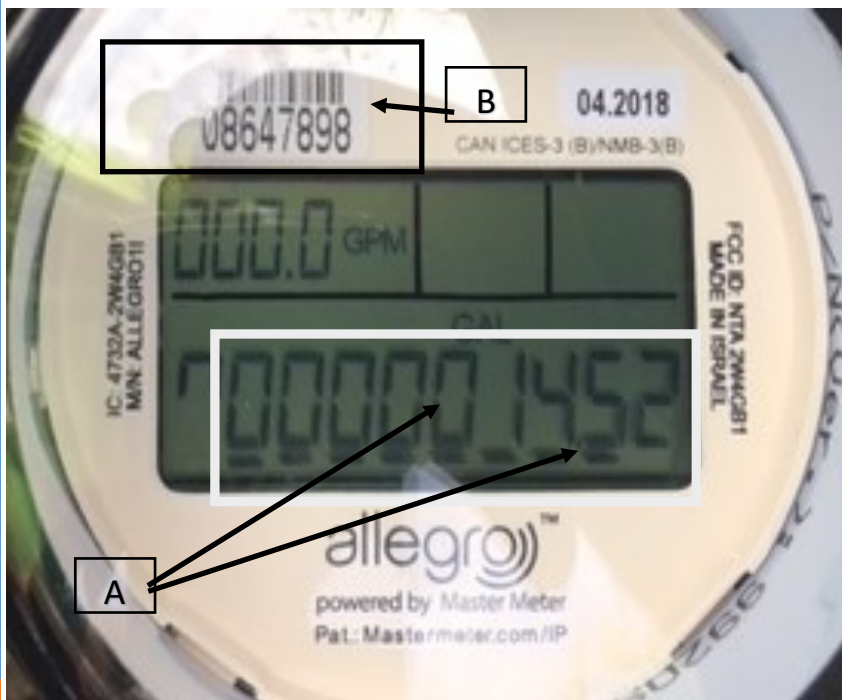
## How to Read Your Residential Water Meter

A water meter is a device that measures the volume of water delivered to your property. Your water meter is measured in gallons. Most residential water meters will be located near the curb or sidewalk of the front of the property with a metal or plastic lid.

(Do not place debris, grass or bulk pickup on the meter box)

Use a long screwdriver to remove the lid carefully. Be cautious. Insects, reptiles and small animals occasional take residence inside the boxes. Lift the cover and use a damp rag to wipe the face clean. (Don't worry if you see mud on the face. Each rain and/or sprinkler runoff will re-coat the meter face.)

See the below picture to locate the numbers of the dial and EID number:



A – Read left to right noting the decimal. Your use is noted in gallons before the decimal. GAL shown above the reading indicates measurement in gallons. (This method may differ for larger meters)

B – EID number. This number will match the number printed on your bill. (If you share a box with your neighbor, be sure you read the matching EID number) If unable to confirm these numbers, contact Utility Billing customer service (469)429-4763.

### Calculation for unbilled consumption:

2<sup>nd</sup> read : Write down the first 5 numbers currently viewed at the box (Above would be written 00000. The two numbers in front of the decimal are rounded down)

- Minus

1<sup>st</sup> read: Write down the last read from your previous bill. This difference is your amount of unbilled water usage as of date of review.