How to Read Your Residential Water Meter

A water meter is a device that measures the volume of water delivered to your property. Your water meter is measured in gallons. Most residential water meters will be located near the curb or sidewalk of the front of the property with a metal or plastic lid.

(Do not place debris, grass or bulk pickup on the meter box)

Use a long screwdriver to remove the lid carefully. Be cautious. Insects, reptiles and small animals occasional take residence inside the boxes. Lift the cover and use a damp rag to wipe the face clean. (Don't worry if you see mud on the face. Each rain and/or sprinkler runoff will re-coat the meter face.)

See the below picture to locate the numbers of the dial and EID number:

A – Read left to right. Use all white numbers and first black number. (This method may differ for larger meters)

B – EID number. This number will match the number printed on your bill. (If you share a box with your neighbor, be sure you read the matching EID number)

Calculation for unbilled consumption:

2nd read : Write down the numbers currently on the base. (Above would be written 691; which represents 69,100 gallons)

- Minus

1st read: Write down the last read from your previous bill

= Unbilled consumption 00. (Add two zeros to the end of your calculation. The City does not round up)